

The Days of Lean Management and Six Sigma are Definitely NOT Over

Situation: In a Q & A session with Gallup CEO Jim Clifton, at Gallup Management Journal, Clifton said, "Businesses have maximized every possible benefit from practices based on neoclassical economics, such as Six Sigma, reengineering, and total quality management." He also said, "The significant competitive advantages from these practices have hit a point of diminishing returns."

The Details: The results are in, and the Logipi community has spoken. The days of lean management and Six Sigma are definitely not over.

What it Means: "There will always be a place for lean, Six Sigma, TQM, etc. Why? Because there is always room and opportunity for business process improvement to increase customer satisfaction, operational efficiencies, and ultimately a company's bottom line."

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Topic tags: Customer Behavior, Innovation, Lean and Six Sigma, Supply Chain, TQM,

By dmattison